USER GUIDE

Defendex — Telegram bot

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The @MyDefendexBot bot sends notifications about events at your sites, shows status and reports, and lets you arm and disarm sites.

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1 Getting connected

1. Find the bot **@MyDefendexBot** in Telegram and press “Start”.
2. If the bot replies “Not registered. ID: …”, give this ID number to your administrator or installer — they enter it in your profile (Telegram ID field).
3. Once the ID is entered, send /start again — the list of your sites appears.

2 Commands

Command	What it does
/start	list of your sites with ARM/DISARM buttons
/status	site status: armed 🔐/🔓, connection 🟢/🔴
/report	report for the last 24 hours; /report 7 — for 7 days
/settings	your notification subscriptions
/lang	bot language: RU / EN / LV
/help	list of commands
/test_on, /test_off	connection test notifications — on / off
/no_comm_on, /no_comm_off	“no connection” notifications — on / off
/rf N	weak radio signal: notify at level ≤ N (0 — off, 7 — all)

3 Arming and disarming

1. Send /start and choose a site (🔒 — armed, 🔓 — disarmed).
2. Press 🔒 **ARM** or 🔓 **DISARM**.
3. The bot replies “✅ Command sent”.

4 Notifications

- Alarms and other events of your sites arrive automatically in the chosen language (/lang).
- Connection test — **off** by default (/test_on to turn on).
- “No connection” — **on** by default (/no_comm_off to turn off).
- Weak radio signal — all levels by default; change the threshold with /rf N.
- Current settings — /settings.

5 Symbols

🔐 armed · 🔓 disarmed · 🟢 online · 🔴 no connection · 📱 GSM · 📻 radio

6 Password reset code

The bot can deliver the code for resetting your password in the portals and the app. For the code to arrive, message the bot once.